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COMPANY: BLACKHOUD ARCHITECTURE & RENDERING

NAME AND SURNAME: Hannes Gouws

JOB NUMBER: LD2695

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DRIVE: Western Digital 3TB Hard Drive & Seagate 3TB Hard Drive

SERIAL NUMBER: Z5051V5B & WCC4N0ZCFHEC

HDD – HARD DRIVE

REPORT

Upon inspection of the above-mentioned HDD's, it was determined that the HDD's were not functioning correctly to extract the data in its current environment.

In preparation for our data recovery procedures, the HDD's components need to be re-tested and the necessary repairs need to be done. We would also need to create a virtual environment to extract the data from the HDD's.

The hard drive fails to spin up when power is applied. The hard drive requires data recovery. They fitted the working spare and repaired all the modules but the surface area has underlying platter damages which is stopping the team from gaining access to the surface area.

We unfortunately, have to deem this job a no recovery due to the underlying platter damages.

We sincerely hope that this information will be of some assistance to you.

Intratec Team

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