

**From:** Marine Nel  
**To:** "Hannes | Blackhound"  
**Cc:** Gareth Bain  
**Subject:** RE: NO COVER LETTER : BLACKHOUND - RBS01-HIEC-00032932 - PEBCLCP000852906  
**Date:** Monday, 15 April 2024 08:18:34  
**Attachments:** [image005.png](#)  
[0.png](#)

Good morning,

Yes this is the formal rejection letter from Hollard, following your request for review.

As advised it is very important that we receive an updated list of your equipment for future purposes please.

Kind Regards

**Marine Nel**  
Account Executive

 [Marine.Nel@rbs.co.za](mailto:Marine.Nel@rbs.co.za)  
 +27415859933  
 +27647505498  
 Harbour View 19 Oakworth Road  
Harbour View 19 Oakworth Road, Humeraill Port Elizabeth 6001



RBS (Pty) Ltd is an authorised financial services provider.

For Risk Benefit Solutions general terms and conditions of business, please see our website. The information contained in this message is confidential and intended for the addresses only. If you are not the intended recipient, please notify the sender immediately by return e-mail. This email, including any attachments, is believed to be free of any virus. The responsibility to ensure that it is virus free, remains with the recipient. See our full disclaimer on our website.

**From:** Hannes | Blackhound <[hannes@blackhoundenterprises.com](mailto:hannes@blackhoundenterprises.com)>  
**Sent:** 12 April 2024 3:47 PM  
**To:** Marine Nel <[Marine.Nel@rbs.co.za](mailto:Marine.Nel@rbs.co.za)>  
**Subject:** FW: NO COVER LETTER : BLACKHOUND - RBS01-HIEC-00032932 - PEBCLCP000852906

Hi Marine.

I hope you are well today.

Is this the feedback from management you referred to yesterday?

Kind regards

## Hannes Gouws

Director  
Professional Senior Architectural Technologist  
SACAP : PSAT 32449887

 072 799 9597

 Unit 10, The Network, Fairview, PE

 <https://blackhoundenterprises.com>

 @WeAreBlackhound



THIS EMAIL AND ANY ATTACHMENTS ARE CONFIDENTIAL AND INTENDED SOLELY FOR THE RECIPIENT. ANY UNAUTHORISED USE, DISCLOSURE, OR DISTRIBUTION IS STRICTLY PROHIBITED. IF YOU RECEIVE THIS EMAIL IN ERROR, PLEASE NOTIFY THE SENDER IMMEDIATELY AND DELETE THIS EMAIL FROM YOUR SYSTEM. AS THE RECIPIENT, YOU ARE NOT PERMITTED TO FORWARD OR DISCLOSE ANY PART OF THIS EMAIL OR ITS CONTENTS TO ANY THIRD PARTY UNLESS THEY WERE PART OF THE ORIGINAL EMAIL CORRESPONDENCE.

**From:** Dalene Niehaus <[dalene.niehaus@rbs.co.za](mailto:dalene.niehaus@rbs.co.za)>  
**Sent:** Friday, April 12, 2024 3:31 PM  
**To:** 'hannes@blackhoundenterprises.com' <[hannes@blackhoundenterprises.com](mailto:hannes@blackhoundenterprises.com)>  
**Subject:** FW: NO COVER LETTER : BLACKHOUND - RBS01-HIEC-00032932 - PEBCLCP000852906

Hi Hannes

Fredelene is on leave and I have received the letter from the insurer.

The insurer has repudiated the claim, due to the fact that the items are not insured.

There are no cover in terms of the policy.

Sorry about that.

Kind regards

Dalene

**Dalene Niehaus**  
Claims Consultant

 [Dalene.Niehaus@rbs.co.za](mailto:Dalene.Niehaus@rbs.co.za)  
 +27 41 585 9933

Harbour View 19 Oakworth Road  
Harbour View, 19 Oakworth Road, Humerali, Humerali Port Elizabeth 6001



B-BBEE LEVEL 1  
CONTRIBUTOR

RBS (Pty) Ltd is an authorised financial services provider.

For Risk Benefit Solutions general terms and conditions of business, please see our website. The information contained in this message is confidential and intended for the addressee only. If you are not the intended recipient, please notify the sender immediately by return e-mail. This email, including any attachments, is believed to be free of any virus. The responsibility to ensure that it is virus free, remains with the recipient. See our full disclaimer on our website.

**From:** Lynne Auld <[LynneA@hollard.co.za](mailto:LynneA@hollard.co.za)>  
**Sent:** 12 April 2024 1:55 PM  
**To:** Fredelene Augustus <[Fredelene.Augustus@rbs.co.za](mailto:Fredelene.Augustus@rbs.co.za)>; PE claims <[peclaims@hollard.co.za](mailto:peclaims@hollard.co.za)>  
**Cc:** Dalene Niehaus <[dalene.niehaus@rbs.co.za](mailto:dalene.niehaus@rbs.co.za)>  
**Subject:** RE: NO COVER LETTER : BLACKHOUND - RBS01-HIEC-00032932 - PEBCLCP000852906

Good Day

Attached please find our rejection letter.

Kind Regards

**Lynne Auld.**

Claims | Hollard insure Claims | South Africa

T: 041 4505224 | F: | E: [LynneA@hollard.co.za](mailto:LynneA@hollard.co.za) | W: [www.hollard.co.za](http://www.hollard.co.za)



Please consider the environment before printing