



**WEBSTER'S
FLOORING**
Fashion at your feet!
PART OF THE TOP CARPETS GROUP

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THANK YOU FOR YOUR ENQUIRY

PART OF TOP CARPETS GROUP ♦ WIDEST CHOICE OF PRODUCTS

♦ BEE AAA+ ♦ BREAST CANCER SUPPORTER

♦ WINNER: BEST FLOORING CONTRACTOR OVER THE PAST 25 YEARS

DATE: 28-Oct-24

CLIENT DETAILS: **Blackhound Enterprises.**

Hinderveld Offices
Unit 10 The Newton.
Fairview

VAT NO:

PHONE:

CELL:

072 418 6867

CELL:

ORDER NR:

CLIENT EMAIL: dewald@blackhoundenterprises.co.za

On File

We are pleased to provide you with a quotation in respect of the following:

QUOTE NO GEN 24 1044 GAV

To supply and fit either of the following carpets to Reception, Server/Storage, Office 1,
Daniel Office, Office 2:

Belgotex Accelerate Calm - 108m ²	R	70,200.00
Belgotex Berberpoint 920 Nexback - 110m ²	R	66,000.00
Belgotex Berberpoint 920 Plainbac - 110m ²	R	45,650.00

AND

To supply and fit Claassen XXL Grande 10mm aqua protect on 2mm acoustic underlay in Showroom, Entrance Foyer and Passage - 108.68m ²	R	89,661.00
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AND

To supply and fit Supertrim Aluminium Flat Cover Strip S133 Champagne - 6 lengths	R	1,620.00
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ALL PRICES INCLUDE VAT

**ORDERS WILL ONLY BE PLACED, AND INSTALLATIONS BOOKED, UPON PROOF OF PAYMENT
PLEASE USE QUOTE/INVOICE NO AS REFERENCE WHEN MAKING EFT PAYMENTS
SUPPLY ONLY PRODUCT MUST BE PAID IN FULL**

BANKING DETAILS:

Please use quote GEN reference when making payment

Bank: Nedbank

Account Name: Websters Flooring

Account Number: 1214026664

Branch Code: 198765

**PLEASE READ TERMS & CONDITIONS ON PAGE 2
UPON PAYMENT, I CONFIRM THAT I HAVE FAMILIARISED MYSELF
WITH THE INFO ON PAGE 2 AND ACCEPT RESPONSIBILITY**

IMPORTANT PRE-INSTALLATION CHECKS

- 1 Please ensure that all personal, breakable and valuable items are removed from the room/s, **prior** to the arrival of our team.
- 2 Please ensure ALL jewellery, cell phones, money, weapons, valuables and breakables are secured in a safe place before our staff enters your home or office. Any missing items casts doubts on all persons entering your premises, this is for your peace of mind and ours
- 3 Please remove all books from bookshelves, items from dressing tables, bedside tables, sideboards, wall units etc, and store in a safe place
- 4 Please dismantle beds and disconnect tv's, music centres, computers etc. We will not take responsibility for unplugging, moving and reinstalling any appliances, we are not technically qualified to do so. Should our staff offer their assistance to help move items, we will not be liable for breakages or any damages that might occur.
- Power supply to the site is essential for the work to be undertaken. If power is not available, a generator must be provided, alternatively Websters Flooring can hire a generator, which will be charged to your account.
- 5 Although the utmost care will be taken while removing the furniture from the room/s, Websters Flooring will not be held responsible for any damage to furniture. Should you have a particular item of furniture you are concerned about, please move it prior to our arrival.
- 6 Our fitters are not qualified to disconnect computers, TV sets or other specialised electronic equipment. Such equipment will be moved at client's risk. Security sensor / wires are prone to damage when fitted near carpet edges and skirtings. We cannot be held responsible for damage to these wires if left for us to remove. We suggest that you remove these wires before our arrival.
- 7 Quotes excludes skirtings, quadrants, floor preparation and uplift of tiles, unless stated otherwise. If we have to remove quadrants or skirtings, we will NOT be held liable for ANY damages that may occur on walls or products removed.
- 8 Paint on painted skirtings and quarter rounds may chip while they are being removed. Websters Flooring will not be held responsible for any damage to skirtings or quarter rounds or paint on walls while removing skirtings or quarter rounds.
- 9 When staining of timber/accessories is undertaken, Websters Flooring will not be held responsible for any variation in colour, tones and blemishes. All wooden profiles are joint and often will show a colour variation, we cannot guarantee that there will be no colour variation.
- 10 Old door trims bordering on ceramic tiles / grippers, will be removed, and while care is taken in removing them, there is a possibility that the tile could chip or crack. This depends on how the trims were installed during the previous installation, and whether enough tile adhesive was used when laying the tiles. Websters Flooring will not be held responsible for any damage to ceramic tiles.

IMPORTANT PRE-INSTALLATION SUB-FLOOR INFORMATION

- 1 Websters Flooring can't accept responsibility for latent defects on the sub-floor and may adjust the price accordingly, should we find it necessary after uplifting existing flooring.
- 2 If we find that the substrate level is not in accordance to product specs and client insist on fitment, without us fixing the substrate Websters Flooring will not be able to honour the product and fitment guarantees and warranties
- 3 A moisture test will be done by us before installing any wooden flooring, if it shows that the substrate is still moist and client insists on fitment, regardless of moisture reading, Websters Flooring cannot honour the product and fitment guarantees and warranties
- 4 Screed pricing is estimated based on a 3mm screed. We can only estimate the amount of bags needed for an installation, as the floor levels might differ from one area to another ie. 3mm might be needed in one area and 5mm might be needed in another. Screed is charged per bag, please ensure you count the amount of bags used. Should we use more bags than quoted, we will invoice additional screed used accordingly. If we used less bags than quoted, we will credit the amount of bags accordingly.
- 5 Should the client insist that we try to patch a floor that clearly is not right, we can only try our best as to assist in saving costs. Websters Flooring cannot be held liable if the product does not perform in this instance.
- 6 Screed is applied to accommodate the spec of the flooring product applied ie. Vinyl spec is not more than 3mm height varies over 1.2m span, therefore the screed acts rather as a smoothing compound to comply with product specifications and NOT a leveling compound.

STANDARD TERMS AND CONDITIONS

- 1 Goods remain the property of Websters Flooring, until paid in full.
- 2 Interest at a rate of prime plus 4% per annum will be charged on any outstanding balance from date of completion.
- 3 Upon acceptance, the client will be responsible for any collection fees, interest or legal costs incurred on late or no payment.
- 4 Prices are subject to re-measure on site if the original measurements were not taken by Websters Flooring.
- 5 Prices are subject to re-calculation after final measurements have been taken upon completion of building.
- 6 Quotes are valid for a maximum of one calendar month.
- 7 If installation is postponed by client, full payment to be paid within one month of original installation.
- 8 Prices are subject to increase without prior notice.
- 9 Returns can only be accepted on exceptional circumstances. A handling fee and cost of return transport will be charged. If warehouse stock is lower than 50m² returns cannot be accepted. If carpet roll is smaller than 18lm returns cannot be accepted
- 10 Carpeting is cut to order immediately after receipt of signed quote or deposit paid, thus cancellation can't be accepted
- 11 We cannot guarantee that joins will be invisible, but we undertake to do all work to the highest trade standards.
- 12 We are not carpenters and therefore will only attempt to cut standard timber doors at R200.00 per door. Metal doors, ducoed doors, hollow core doors or any 'special finish' doors must be cut by specialists.
- 13 Whilst every effort and precaution is taken in maintaining the highest level of workmanship and care during all work done by Websters Flooring, and/or its Subsidiaries, Principles and Agents, Websters Flooring can't be held responsible for damages or theft to private property that may occur as a result of work done.
- 14 Our workmanship is guaranteed against defect for 12 months. We undertake to do any repairs at our expense provided we are notified as soon as the fault is visible. If a complaint is received within 24 hours of our workmen's departure, the installation will be regarded as

incomplete. Any complaints received afterwards will be fixed under guarantee and can't be accepted as an excuse for late payment.

15 Product failure, defects or non performance, will be subject to inspection from manufacturer/supplier to establish cause, and may take time.